

## India HIV/AIDS Alliance (Alliance India)

*invites talented professionals to consider joining our team in Delhi*

### National Consultant: Care & Support (Systems Strengthening)

(No. of Positions 02 | Location: Delhi)

#### About Alliance India:

India HIV/AIDS Alliance (Alliance India) is a diverse partnership that brings together committed organisations and communities to support sustained responses to HIV in India. Complementing the Indian national programme, we work through capacity building, knowledge sharing, technical support, and advocacy. Through our network of partners, we support the delivery of effective, innovative, community-based HIV programmes to key populations affected by the epidemic.

Alliance India works through NGO and CBO partners to support efforts that sustainably impact HIV. We place communities at the center and work to ensure that vulnerable and marginalised people are meaningfully involved in all aspects of our response, including sex workers, men who have sex with men, people who inject drugs, transgender individuals, and people living with HIV. Our programming and policy efforts are driven by evidence of what works; quality and accountability are core priorities in our interventions, technical support and grant management.

**We are certified as a “Great Place to Work” a coveted certification that endorses and promotes a high-trust, high-performance work culture.**

To learn more about our organisation, please visit our website: [www.allianceindia.org](http://www.allianceindia.org)

#### Summary of Responsibilities:

The National Consultant – Care and Support (Systems Strengthening) will provide technical, programmatic and coordination support for strengthening digital service delivery systems across ART Centres, CSCs and linked programme structures.

The role will support strengthening of SOCH usage, real-time documentation practices, service delivery workflows, reporting systems, implementation monitoring, capacity building, supportive supervision processes, data quality review, implementation coordination and documentation in coordination with NACO, SACS/DACS, ART Centres, technical teams and partner organisations. The position is expected to develop and maintain healthy relationships with national and state-level external stakeholders in government and other key non-governmental bodies to implement the programme effectively.

#### Specific Responsibilities:

- Support national-level coordination for strengthening SOCH usage and real-time documentation practices across ART Centres, CSCs and linked service delivery structures.
- Support implementation and strengthening of SOCH-enabled workflows across clinical, counselling, laboratory, pharmacy, community coordination and data management functions.
- Support preparation and review of implementation and transition plans in coordination with programme teams, SACS/DACS and ART Centres.
- Support review of site readiness, including infrastructure availability, staff capacity, reporting systems, SOCH usage and workflow arrangements, and facilitate follow-up of identified gaps.
- Support capacity building, mentoring and supportive supervision of programme teams and facility-level staff on programme workflows, reporting systems and SOCH usage.
- Support review and utilization of SOCH-generated reports, dashboards and line lists for programme monitoring, implementation follow-up and data quality improvement.
- Track operational, technical, reporting and infrastructure-related issues, and coordinate with relevant stakeholders for timely resolution and follow-up.
- Maintain implementation trackers, issue logs, action-taken updates and programme follow-up documentation.
- Review programme data for completeness, timeliness and quality, and support corrective actions where gaps are identified.
- Support selected ART Centres and CSCs to function as demonstration and peer-learning sites for workflow strengthening and implementation learning.
- Coordinate and support review meetings, exposure visits, peer learning sessions, trainings and supportive supervision activities.

- Prepare technical notes, field visit reports, monthly progress updates, implementation summaries and other programme documentation, and undertake any other responsibility assigned by the line manager consistent with the nature of the role.
- Strictly follow the organisational work plan and individual activity plan, ensuring adherence to quality and timeliness in required deliverables.
- Undertake other responsibilities not outlined above, which are commensurate with a role of this nature in the not-for-profit sector, which has been discussed and agreed upon between the line manager and the post holder.

**Qualifications/Education:**

- Master's degree in public health, social sciences, health management, epidemiology, health informatics, IT/digital health or related field.

**Experience & Skills:**

- Minimum 10 years of experience in public health programme implementation, preferably in HIV/AIDS, ART and CSC services, health systems strengthening, M&E or digital health-supported programmes.
- Experience of working with NACO, SACS/DACS, ART Centres, CSCs, community-based organisations or national health programmes.
- Familiarity with SOCH, HIV information systems, digital health platforms or facility-level reporting systems.
- Excellent analytical, writing, presentation and verbal communication skills in English and Hindi.
- Ability and willingness to undertake extensive travel within programme implementation areas.
- Strong commitment to team-working, collaboration and stakeholder engagement.

*The position requires a strong commitment to HIV/AIDS and Sexual and Reproductive health and civil society initiatives in India and a demonstrated interest in engaging with relevant issues.*

***Alliance India** is an equal-opportunity employer. Applications are welcomed and encouraged from women, people most affected by the epidemic and living with HIV and the members of the key population we work for.*

*As a matter of policy, **Alliance India** operates rigorous recruitment and selection procedures and checks.*

The fee will be commensurate with qualification and experience. Interested candidates meeting the above criteria are requested to submit their resume along with a cover note to [recruit@allianceindia.org](mailto:recruit@allianceindia.org) before the closing date.

Please indicate the title of the position applied for in the subject line of your e-mail and mention your current salary details in the cover note.

The last date to apply for the position is 7<sup>th</sup> June 2026

**India HIV/AIDS Alliance**

6 Community Centre, Zamrudpur, Kailash Colony Extension, New Delhi – 110 048

Tel: (011) 4536 7700

Email: [recruit@allianceindia.org](mailto:recruit@allianceindia.org)

Website: [www.allianceindia.org](http://www.allianceindia.org)

Please note that we will not be able to notify all applicants. Only short-listed candidates will be notified about subsequent selection procedures.